



From the *Executive Director's Desk*

October 2026

Dear Members,

As we move into another month, I want to begin by saying thank you. Over the past several months, many of you have stopped by my office, called, or simply taken a moment in passing to share your support and appreciation. Those conversations mean more than you may realize. Stepping into a new role comes with plenty of learning, challenges, and decisions, and I am incredibly grateful to those who have offered encouragement, patience, and understanding along the way.

Something I have thought about often lately is the role each of us plays in the environment around us. In any organization or community, there will be challenges, disagreements, and things we would like to see done differently. We can choose to add to the frustration, or we can choose to be part of finding a solution. Asking questions, sharing ideas, listening to one another, and bringing concerns to the appropriate person may not always result in the outcome we hoped for, but they give us the opportunity to move forward productively.

I also want to offer a friendly reminder that although many of the Center's programs, events, and traditions have been in place for years, I am still new to this position. Something that happens every month or every year may be familiar to many of you, but it may be my first time coordinating it as Executive Director. Along with that, please remember that because I am new to this role, things that may have been approved or arranged in the past still need to be discussed with and approved by me. I appreciate your patience as I continue learning and considering what works well, what may need to change, and what best supports the Center and its mission moving forward.

Finally, I want to reiterate the importance of bringing questions, concerns, or complaints directly to me. Discussing concerns with other members, taking them to individual Board members, or addressing them outside the Center's established process does not give me the opportunity to understand or address the issue. The Center has an established Grievance Policy that begins with speaking directly with the Executive Director and provides additional steps if a concern cannot be resolved. A copy of the policy is posted near the front desk. I welcome you to stop by my office so we can talk through concerns directly and respectfully.

As always, thank you to everyone who chooses to contribute positively to the Bingham County Senior Citizens Center. Every one of us has a role in creating the kind of environment we want to walk into each day, and I am grateful for those who choose positivity, kindness, and respect.

Sincerely, Jamie Melling